



The Visible Ops Handbook: Implementing ITIL in 4 Practical and Auditable Steps

By Kevin Behr; Gene Kim; George Spafford

Information Technology Process Institute, 2005. Condition: New. book.



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Reviews

It is an awesome pdf i have possibly go through. It really is filled with wisdom and knowledge You will not really feel monotony at whenever you want of your time (that's what catalogues are for relating to in the event you ask me).

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Good electronic book and valuable one. It is one of the most incredible publication we have read through. It is extremely difficult to leave it before concluding, once you begin to read the book.

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